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UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA

BLANCO ALONZO, JODI VALDES, and  
MICHELLE DAUBET,

CASE NO. 2:08-CV-06755-JST (MANx)

Plaintiffs,

vs.

MAXIMUS, INC.,

Defendant.

**AMENDED ORDER GRANTING IN  
PART AND DENYING IN PART  
PLAINTIFFS' MOTION FOR CLASS  
CERTIFICATION**

1      **I. Introduction**

2      This matter is before the Court on a Motion for Class Certification filed by  
3      Plaintiffs Blanco Alonzo, Jodi Valdes, and Michelle Dabuet (collectively “Plaintiffs”).  
4      (Mot., Doc. 76.)<sup>1</sup> Defendant Maximus, Inc. (“Defendant”) opposed the Motion, and  
5      Plaintiffs replied. (Opp’n, Doc. 77; Reply, Doc. 89.) For the reasons set forth below, the  
6      Court GRANTS IN PART and DENIES IN PART Plaintiffs’ Motion for Class  
7      Certification.

8

9      **II. Background**

10     Defendant “operates health and human services programs throughout the country,  
11 primarily for state and local government agencies.” (Declaration of Colleen Moskal  
12 (“Moskal Decl.”), Doc. 77-14, ¶ 2.) In California, Defendant operates the Welfare to  
13 Work programs for Los Angeles County, Orange County, and San Diego County.<sup>2</sup> (Mot.  
14 at 1.) Plaintiffs were employed in Defendant’s El Cajon office as Employment Case  
15 Managers. (First Amended Complaint (“FAC”), Doc. 1, Ex. C, ¶ 15.) Plaintiffs seek to  
16 certify a class of all persons employed by Defendant in California as Employment Case  
17 Managers, or in positions with substantially similar duties.<sup>3</sup> (Mot. at ii.)

18     Plaintiffs originally filed their Complaint in Los Angeles County Superior Court on  
19 November 26, 2007. (Doc. 1, Ex. A.) On September 14, 2008, Plaintiff filed a First  
20 Amended Complaint (“FAC”). Defendant removed the action to federal court on October  
21 14, 2008. (Doc. 1.) Plaintiffs’ FAC alleges: (1) violation of California Labor Code §§

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23     <sup>1</sup> Plaintiffs’ initial Motion for Class Certification was filed on March 14, 2011. (Doc. 73.) On  
24 April 5, 2011, Plaintiffs filed a Corrected Motion for Class Certification, in which Plaintiffs made  
25 various typographical corrections without altering the substance of the initial Motion for Class  
Certification. (Doc. 76.) The Court’s Order refers to the Corrected Motion.

26     <sup>2</sup> Defendant’s contract with San Diego County ended in mid-2010. (Mot. at 1.)

27     <sup>3</sup> Maximus uses various job titles for the individuals who perform the functions of Employment  
Case Managers. As Maximus refers to all of these positions as Employment Case Managers, the  
Court uses this term to refer to all of the positions noted by Plaintiffs in the Class Definition. (See  
Moskal Decl. ¶ 8; Mot., Class Definition, at ii.)

1 201-203 due to unpaid wages and unpaid overtime wages (and as a result, failure to  
2 timely pay wages upon discharge); (2) violation of California Labor Code § 226 for failure  
3 to provide accurate wage statements; and (3) violation of California Business and  
4 Professional Code § 17200 for unfair business practices. In their Motion for Class  
5 Certification, Plaintiffs re-label and reorganize the claims as: (1) Bonus/Overtime Claim;  
6 (2) Paystub Claim; (3) Off-the-Clock Claim; and (4) Unfair Competition Law Claim.  
7 (Mot. at 1-2.) The Bonus/Overtime Claim is based on Defendant's failure to incorporate  
8 bonuses earned by Plaintiffs into Plaintiffs' "regular pay" rate for purposes of calculating  
9 Plaintiffs' overtime rate.<sup>4</sup> The Paystub Claim is based on Defendant's failure to list  
10 Plaintiffs' hourly pay rate and the inclusive dates of Plaintiffs' pay period on the wage  
11 statements (also called "paystubs") provided to Plaintiffs. The Off-the-Clock Claim has  
12 two prongs. First, Plaintiffs allege that due to Defendant's rounding policy they were  
13 forced to work off-the-clock ("Off-the-Clock (rounding) Claim"). Second, Plaintiffs allege  
14 that Defendant had a practice of having employees work overtime after clocking out ("Off-  
15 the-Clock (working off-the-clock) Claim"). The Unfair Competition Law ("UCL") Claim  
16 is derivative of the Bonus/Overtime and Off-the-Clock Claims.<sup>5</sup>

17 Plaintiffs now move, pursuant to Rule 23 of the Federal Rules of Civil Procedure, to  
18 certify a class of:

19 All persons employed in California by defendant Maximus, Inc. as  
20 Employment Case Managers, and Lead Employment Case Managers, Case  
21 Manager, or Lead Case Manager, or in positions with substantially similar  
22 duties, during any [sic] from November 26, 2003 until the time of final  
23 judgment in this action. The class includes the following positions:  
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25 <sup>4</sup> Plaintiffs are paid overtime at a rate of one-and-one-half times Plaintiffs' "regular pay" rate.  
26 <sup>5</sup> As the UCL Claim is wholly derivative of the Bonus/Overtime and Off-the-Clock Claims, the  
27 Court does not independently analyze the UCL Claim for purposes of class certification. (Mot. at  
28 4 ("The Unfair Competition Law claim is co-extensive for all class members because this claim is  
entirely derivative of the other claims.").)

1 Manager/Facilitator, Specialist Case Management, Sanctions Specialist,  
2 Counselor-Case Management, Counselor-Enrollment/Eligibility, and  
3 Specialist-Work Force Analyst.

4 (Mot. at ii.) Defendant opposed the Motion for Class Certification, and Plaintiff filed a  
5 reply.

6

7 **III. Legal Standard**

8 “Rule 23 ‘provides district courts with broad discretion to determine whether a class  
9 should be certified, and to revisit that certification throughout the legal proceedings before  
10 the court.’” *Dukes v. Wal-Mart*, 603 F.3d 571, 579 (9th Cir. 2010) (en banc), *cert.*  
11 *granted*, 131 S. Ct. 795 (Dec. 6, 2010) (quoting *Armstrong v. Davis*, 275 F.3d 849, 872  
12 n.28 (9th Cir. 2001)). Under Rule 23:

13 A district court may certify a class only if: (1) the class is so numerous that  
14 joinder of all members is impracticable; (2) there are questions of law or fact  
15 common to the class; (3) the claims or defenses of the representative parties  
16 are typical of the claims or defenses of the class; and (4) the representative  
17 parties will fairly and adequately protect the interests of the class.

18 *Id.* at 580(citing Fed. R. Civ. P. 23(a)). The district court must also determine that one of  
19 the following three conditions is satisfied:

20 (1) the prosecution of separate actions would create a risk of: (a) inconsistent  
21 or varying adjudications, or (b) individual adjudications dispositive of the  
22 interests of other members not a party to those adjudications; (2) the party  
23 opposing the class has acted or refused to act on grounds generally applicable  
24 to the class; or (3) questions of law or fact common to the members of the  
25 class predominate over any questions affecting only individual members, and a  
26 class action is superior to other available methods for the fair and efficient  
27 adjudication of the controversy.

28 *Id.* (citing Fed. R. Civ. P. 23(b)). “The party seeking certification bears the burden of

1 showing that each of the four requirements of Rule 23(a) and at least one requirement of  
2 Rule 23(b) have been met.” *Id.*

3 “[D]istrict courts must make determinations that each requirement of Rule 23 is  
4 actually met . . . . While plaintiffs need not make more than allegations as to their  
5 substantive claims, whether the suit is appropriate for class resolution must be actually  
6 demonstrated, not just alleged, to the district court’s satisfaction.” *Id.* at 590. Despite the  
7 need to determine that each Rule 23 requirement is met, however, the district court should  
8 “avoid a trial-level inquiry at the certification stage.” *Id.* at 590-91. “A district court’s  
9 analysis will often, though not always, require looking behind the pleadings, even to issues  
10 overlapping with the merits of the underlying claims.” *Id.* at 581. “[D]istrict courts may  
11 not analyze any portion of the merits of a claim that do not overlap with the Rule 23  
12 requirements.” *Id.* at 594. As the Ninth Circuit in *Dukes* recently clarified:

13 A district court must sometimes resolve factual issues related to the merits to  
14 properly satisfy itself that Rule 23’s requirements are met, but the purpose of  
15 the district court’s inquiry at this stage remains focused on, for example,  
16 common questions of law or fact under Rule 23(a)(2), or predominance under  
17 Rule 23(b)(3), not the proof of answers to those questions or the likelihood of  
18 success on the merits.

19 *Id.* at 590. Thus, “it is the plaintiff’s theory that matters at the class certification stage, not  
20 whether the theory will ultimately succeed on the merits.” *Id.* at 587 (citing *United Steel  
21 Workers v. ConocoPhillips Co.*, 593 F.3d 802, 808-09 (9th Cir. 2010)). The Ninth Circuit  
22 has “consistently held that when considering how the facts and legal issues apply to a class  
23 under Rule 23(a), the district court must focus on common questions and common issues,  
24 not common proof or likely success on the questions commonly raised.” *Id.* at 587.

25

26 **IV. Evidentiary Objections**

27 At the class certification stage, “the court makes no findings of fact and announces  
28 no ultimate conclusions on Plaintiffs’ claims.” *Mazza v. Am. Honda Motor Co.*, 254

1 F.R.D. 610, 616 (C.D. Cal. 2008). “[I]n determining whether to certify the class, the  
2 district court is bound to take the substantive allegations of the complaint as true.” *In re*  
3 *Coordinated Pretrial Proceedings in Petroleum Prods. Antitrust Litig.*, 691 F.2d 1335,  
4 1342 (9th Cir. 1982) (citing *Blackie v. Barrack*, 524 F.2d 891, 901 n.7 (9th Cir. 1975)).  
5 “[T]he court may consider evidence that may not be admissible at trial,” *Mazza*, 254  
6 F.R.D. at 616 (citing *Eisen v. Carlisle & Jacqueline*, 417 U.S. 156, 178 (1974)), and a  
7 “district court may certify a class without supporting evidence.” *Dominguez v.*  
8 *Schwarzenegger*, 270 F.R.D. 477, 483 n.5 (N.D. Cal. 2010) (citing *Hanon v. Dataproducts*  
9 *Corp.*, 976 F.2d 497, 509 (9th Cir. 1992)). “Rule 23 gives neither party the right to turn  
10 the certification decision into a trial” or “bootstrap[] a trial or summary judgment motion  
11 into the certification stage.” *Dukes*, 603 F.3d at 591. “The court need not address the  
12 ultimate admissibility of the parties’ proffered exhibits, documents and testimony at this  
13 stage, and may consider them where necessary for resolution of the [Motion for Class  
14 Certification].” *Mazza v. Am. Honda Motor Co.*, 254 F.R.D. 610, 616 (C.D. Cal. 2008).

15 Defendant objects to declarations of Ira Spiro, Maria Ester Rodriguez, Michelle  
16 Dabuet, Jodi Valdes, and David Lewin. (Docs. 77-26, 77-27, 77-28, 77-29, 77-30, 77-31,  
17 77-32, 95, 96, 97, 98, 100, 101, 102.) These objections are essentially summary judgment  
18 style evidentiary objections that attack the admissibility of the evidence proffered by  
19 Plaintiffs. The Court may consider inadmissible evidence and need not address the  
20 admissibility of evidence at the class certification stage. *See Mazza*, 254 F.R.D. at 616.  
21 Moreover, Defendant’s evidentiary objections speak to the merits of Plaintiffs’ claims and  
22 do not bear on the ability of Plaintiffs to satisfy the requirements of Rule 23. Therefore,  
23 Defendant’s objections are OVERRULED.

24 Plaintiffs argue that the Court should strike the declarations of Defendant’s current  
25 employees because Defendant failed to disclose the declarations pursuant to Rule 26 and  
26 Defendant failed to comply with California Rule of Professional Conduct 3-600(D).  
27 (Reply at 7.) In a footnote, Plaintiffs’ counsel offers that “I am nearly certain these  
28 declarations were never disclosed or produced. . . . I do have access to my firm’s files, but

1 I am not absolutely, positively certain I have access to all papers we have.” (Reply at 7  
2 n.1.) Plaintiffs do not offer any binding authority to support their position that the  
3 declarations should be stricken. Moreover, district courts have regularly relied on  
4 declarations from a defendant’s employees when considering a class certification motion  
5 under Rule 23. *See, e.g., Washington v. Joe’s Crab Shack*, 271 F.R.D. 629, 633-34 (N.D.  
6 Cal. 2010); *Wilson v. Kiewit Pac. Co.*, No. C09-03630, 2010 WL 5059522, at \*3 (N.D.  
7 Cal. Dec. 6, 2010). Thus, as Plaintiffs failed to offer sufficient justification for the Court  
8 to strike the declarations, the Court considers them for purposes of this Motion.

9

10 **V. Discussion**

11 As noted above, in reviewing Plaintiffs’ Motion for Class Certification, the Court  
12 must determine if Plaintiffs have demonstrated that the proposed class meets the four  
13 requirements of Rule 23(a) and at least one of the requirements of Rule 23(b). The Court  
14 considers each requirement of Rule 23(a) in turn and then turns to consider Rule 23(b).

15

16 **A. Rule 23(a) - Numerosity, Commonality, Typicality, Representative Party**

17 **1. Numerosity**

18 Rule 23(a)(1) requires that the class be “so numerous that joinder of all members is  
19 impracticable.” Fed. R. Civ. P. 23(a)(1). “As a general rule, classes of forty or more are  
20 considered sufficiently numerous.” *Mazza*, 254 F.R.D. at 617; *see also Harris v. Palm*  
21 *Springs Alpine Estates*, 329 F.2d 909, 913-914 (9th Cir. 1964) (“‘Impracticability’ does  
22 not mean ‘impossibility,’ but only the difficulty or inconvenience of joining all members  
23 of the class.”) (internal quotation marks and citation omitted). Plaintiffs have submitted  
24 evidence that there are 336 class members in California. (Declaration of Ira Spiro (“Spiro  
25 Decl.”), Doc. 73-1, Ex. 1, Def.’s Resp. Special Interrog. No. 9.) Defendant does not  
26 contest that numerosity is met and the Court finds that Plaintiffs have satisfied the  
27 numerosity requirement because it would be impractical to litigate this matter with 336  
28 individual plaintiffs.

## 2. Commonality

2 Rule 23(a)(2) requires that “there are questions of law or fact common to the class.”  
3 Fed. R. Civ. P. 23(a)(2). For commonality, the Supreme Court and Rule 23 require only  
4 “questions of law or fact that [are] common to the claims.” *Dukes*, 603 F.3d at 587  
5 (quoting *Gen. Tel. Co. of Sw. v. Falcon*, 457 U.S. 147, 158 (1982)); *see also Rodriguez v.*  
6 *Hayes*, 591 F.3d 1105, 1122 (9th Cir. 2010) (“[T]he commonality requirement[] asks us to  
7 look only for some shared legal issue or a common core of facts.”). “Commonality  
8 focuses on the relationship of common facts and legal issues among class members.”  
9 *Dukes*, 603 F.3d at 599. As the Ninth Circuit held in *Dukes*:

10 Rule 23(a)(2) has been construed permissively. All questions of fact and law  
11 need not be common to satisfy the rule. The existence of shared legal issues  
12 with divergent factual predicates is sufficient, as is a common core of salient  
13 facts coupled with disparate legal remedies within the class.

14 *Id.* (quoting *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1019 (9th Cir. 1998)). “The  
15 commonality test is ‘qualitative rather than quantitative’ - one significant issue common to  
16 the class may be sufficient to warrant certification.” *Id.* (internal quotations marks and  
17 citation omitted). The Ninth Circuit has held that “‘commonality is satisfied where the  
18 lawsuit challenges a system-wide practice or policy that affects all of the putative class  
19 members,’ because such a system implicates common factual questions.” *Dukes*, 603 F.3d  
20 at 587 (quoting *Armstrong*, 275 F.3d at 868).

21 Here, Plaintiff attempts to certify the purported class based on the Bonus/Overtime  
22 Claim, Paystub Claim, and Off-the-Clock Claim.

**a. Bonus/Overtime Claim**

25 Plaintiffs allege that common questions of fact and law exist regarding the legality  
26 of Defendant's practice of not including bonuses earned by Employment Case Managers in  
27 calculating the overtime rate paid to Employment Case Managers. Defendant does not  
28 dispute that it did not include bonuses in calculating the overtime pay rate, instead,

1 Defendant asserts that: (1) the bonuses are discretionary and therefore properly excluded  
2 and (2) the discretionary bonus policies differ between offices. (Opp'n 3-4, 7, 10-11, 20-  
3 22; Moskal Decl. at 4-12.)

4 To satisfy commonality, Plaintiff need only show a common core of facts or a  
5 common policy or practice that affects all class members. *See Dukes*, 603 F.3d at 599.  
6 Here, Plaintiffs have established a “common policy or practice” that affects all class  
7 members across all offices, i.e., Defendant’s policy of not including bonuses in the  
8 calculation of overtime wages. Defendant’s first argument that the bonuses paid to the  
9 putative class are discretionary addresses the merits of Plaintiffs’ claim, not whether or not  
10 this claim is common across the entire putative class. Defendant’s own evidence indicates  
11 that it was Defendant’s corporate policy to not include bonuses in the calculation of  
12 overtime pay for all putative class members. (Moskal Decl., ¶ 9; *id.*, Ex. T; Spiro Decl.,  
13 McCormick Dep., Doc. 73-1, at 47:5-8.) Defendant’s second argument, that the Los  
14 Angeles County offices and the San Diego County offices had distinct bonus policies, is a  
15 difference in degree rather than a difference in kind. The two policies are substantially  
16 similar, and the differences do not touch upon Defendant’s policy of not incorporating  
17 bonuses into the calculation of overtime rates. Because Plaintiffs allege that all putative  
18 class members’ overtime pay rate was governed by a common policy to not incorporate  
19 bonus payments and Defendant does not dispute that it had such a common policy, with  
20 regard to the Bonus/Overtime Claim, Plaintiffs have posed questions of law and fact that  
21 are common to the class, and have satisfied Rule 23’s commonality requirement. *See*  
22 *Dukes*, 603 F.3d at 599.

23

24 **b. Paystub Claim**

25 Plaintiffs allege that common questions of fact and law exist regarding whether the  
26 paystubs provided by Defendant violate California Labor Code § 226(a) because the wage  
27 statements fail to include the hourly wage rate and the inclusive dates of payment. (Mot. at  
28 18.) “[I]t is the plaintiff’s theory that matters at the class certification stage, not whether

1 the theory will ultimately succeed on the merits.” *Dukes*, 603 F.3d at 587. Here, Plaintiffs  
2 have alleged that Defendant had a policy that applied to all members of the putative class,  
3 raising a common question of fact and law: whether the wage statements provided by  
4 Defendant were unlawful because they failed to include the hourly rate paid and the  
5 inclusive dates of the pay period. Defendant does not dispute Plaintiffs’ allegations  
6 regarding the wage statements. (Opp’n 4, 22-24.) Instead, Defendant argues that this  
7 information was not required and that Plaintiffs have failed to demonstrate injury. This  
8 speaks to damages and whether Plaintiffs’ claim will ultimately succeed on the merits, not  
9 as to whether the wage statements were common to all members of the putative class.  
10 Thus, with regard to the Paystub Claim, Plaintiffs have posed questions of law and fact  
11 that are common to the class, and have satisfied Rule 23’s commonality requirement. *See*  
12 *Dukes*, 603 F.3d at 599.

### c. Off-the-Clock Claim

### i. Rounding

16 Plaintiffs allege that common questions of fact and law exist regarding Defendant's  
17 rounding practice. (Mot. 21-24.) To satisfy commonality, Plaintiff need only show a  
18 common core of facts or a common policy or practice that affects all class members. *See*  
19 *Dukes*, 603 F.3d at 599. Here, Plaintiffs have established that all putative class members  
20 were required to follow Defendant's rounding policy and Plaintiffs have argued that  
21 Defendant's rounding policy was unlawful. Defendant concedes that it has a rounding  
22 policy, but asserts that the rounding policy is lawful. (Opp'n at 18-20; Moskal Decl. ¶ 35.)  
23 The lawfulness of Defendant's policy is irrelevant at the class certification stage. *See*  
24 *Dukes*, 603 F.3d at 587 ("[I]t is the plaintiff's theory that matters at the class certification  
25 stage, not whether the theory will ultimately succeed on the merits."). Further, Defendant  
26 asserts that its rounding policy calls for each individual employee to round their own time,  
27 therefore each individual's claim is distinct. (Opp'n 18-19.) Although Defendant's  
28 rounding policy affected individual class members differently and certainly bears on the

1 Court's Rule 23(b)(3) predominance analysis below, individual differences do not refute  
2 the fact that Plaintiffs have shown that there are indeed common questions of law and fact  
3 as to Defendant's rounding policy. *See Vasquez v. Coast Valley Roofing, Inc.*, 670 F.  
4 Supp. 2d. 1114, 1121 (E.D. Cal. 2009) ("Differences in the ways in which these practices  
5 affect individual members of the class do not undermine the finding of commonality.").  
6 Thus, as to the rounding claim, Plaintiffs have posed questions of law and fact that are  
7 common to the class, and have satisfied Rule 23's commonality requirement. *See Dukes*,  
8 603 F.3d at 599.

9

10 **ii. Working Off-the-Clock**

11 Plaintiffs also attempt to certify the class based on the working off-the-clock claim,  
12 alleging that Defendant failed to pay the class for work performed after clocking out.  
13 (Mot. at 24-25.) Plaintiffs argue that "[a]n independent basis for certification of the off-  
14 the-clock claim is the defendant's tremendous pressure on the class members to work  
15 overtime off the clock, because of the excessive caseloads, and defendant's practice not to  
16 pay for that work." (*Id.*) Plaintiffs support this claim with the deposition testimony of  
17 each Plaintiff. (*Id.* at 25.)

18 Plaintiff Jodi Valdes testified that from November 2003 to December 2003  
19 "[a]lmost everyone in the entire office" worked off-the-clock "[b]ecause there was a  
20 Simplex machine upstairs, and they had to stand in line to clock in." (Spiro Decl.,  
21 Deposition of Jodi Valdes ("Valdes Dep."), Ex. 6, at 73:18, 73:25-74:1.) From January  
22 2004 to December 2004, Valdes testified that no one in her unit worked off-the-clock. (*Id.*  
23 at 74:14-75:1.) From January 2005 to December 2005, Valdes testified that two  
24 individuals worked off-the-clock.

25 Plaintiff Michelle Dabuet testified that "we all pretty much were" working off-the-  
26 clock. (Spiro Decl., Deposition of Michelle Dabuet ("Dabuet Dep."), Ex. 5, at 58:17-25.)  
27 Dabuet also testified that she worked off-the-clock and knew that she would not be paid  
28 for the time "[b]ecause I already know in advance what the policy is. The policy is you get

1 preapproval from your supervisor in order to do overtime and get paid for it.” (*Id.* at 73:2-  
2 9.) Daubet conceded her knowledge was limited to Defendant’s San Diego offices and  
3 that she did not have any knowledge of what happened in the Orange County and Los  
4 Angeles County offices of Defendant. (*Id.* at 57:4-58:4, 79:3-21.)

5 Plaintiff Blanco Alonzo testified that he was instructed by various employees in  
6 Defendant’s El Cajon and Lemon Grove offices that he must work off-the-clock. (Spiro  
7 Decl., Deposition of Blanco Alonzo (“Alonzo Dep.”), Ex. 4, at 235:2, 73:25-74:1.) “In  
8 fact,” Alonzo testified that “[he] used to stay there because [he] would be scared [he]  
9 would be fired for not staying” to work off-the-clock. (*Id.* at 237:1-3.) Alonzo also  
10 testified that “[t]here was a few other people” that were instructed to work off the clock.  
11 (*Id.* at 235:23-25.)

12 Defendant counters Plaintiffs’ testimony with declarations from forty currently-  
13 employed Employment Case Managers, each declaring “that they never worked off-the-  
14 clock and were paid for all time, including overtime.” (Opp’n at 17; Compendium of  
15 Decl. Submitted in Opp’n to Pls.’ Mot. for Class Certification, Doc. 77-9.)

16 The Court concludes that Plaintiffs have failed to demonstrate commonality with  
17 respect to their Off-the-Clock (working off-the-clock) Claim. Plaintiffs’ testimony that  
18 they worked off-the-clock and that they observed other individuals allegedly working off-  
19 the-clock is insufficient to meet Plaintiffs’ burden. Although Plaintiffs need not show that  
20 they will prevail on the merits of their claim at the class certification stage, “Plaintiff[s]  
21 ha[ve] the burden of proving that the Rule 23 requirements have been met.” *Mazza*, 254  
22 F.R.D. at 616 (citing *Amchem Prods. Inc. v. Windsor*, 521 U.S. 591 (1997)). Plaintiffs  
23 have failed to demonstrate that anyone in the Orange County or Los Angeles County  
24 offices worked off-the-clock. At best, Plaintiffs have demonstrated that fifteen individuals  
25 worked off-the-clock in the San Diego County offices. (See Alonzo Dep. at 236:2-236:14;  
26 Valdes Dep. at 75:6-9.) Plaintiffs’ evidence, however, does not demonstrate that these  
27 individuals worked off-the-clock pursuant to any “common policy or practice” by  
28 Defendant. Indeed, Plaintiffs’ own evidence is contradictory as to why Plaintiffs worked

1 off the clock. Plaintiff Alonzo testified that he worked off-the-clock because he feared that  
2 he would lose his job. In contrast Plaintiff Valdes testified that she worked off-the-clock  
3 because she had to stand in line to clock in each day. Moreover, Defendant’s evidence  
4 indicates that Defendant had a policy that required preapproval before an employee is paid  
5 for working overtime, that employees were aware of this policy, and that it was not a  
6 common practice or policy of Defendant to require Employment Case Managers to work  
7 off-the-clock. Thus, Plaintiffs failed to show a common core of facts or a common policy  
8 or practice that affected all class members with respect to the Off-the-Clock (working off-  
9 the-clock) Claim. *See Dukes*, 603 F.3d at 599.

10

### 11                   **3. Typicality**

12                   Rule 23(a)(3) requires “the claims or defenses of the representative parties [to be]  
13 typical of the claims or defenses of the class.” Fed. R. Civ. P. 23(a)(3). “Under the rule’s  
14 permissive standards, representative claims are ‘typical’ if they are reasonably coextensive  
15 with those of absent class members; they need not be substantially identical.” *Dukes*, 603  
16 F.3d at 613 (quoting *Hanlon*, 150 F.3d at 1020). Thus, to meet the typicality requirement,  
17 Plaintiffs need only present claims that are (1) “reasonably coextensive” with, not  
18 “substantially identical” to, those of the class, and (2) that resulted from the same policy.  
19 *Id.*

20                   Plaintiffs allege that they were Employment Case Managers for Defendant, and that  
21 they were subjected to the same unlawful bonus/overtime, wage statement, rounding, and  
22 off-the-clock policies and practices as the rest of the purported class. (Mot. at 4.) As  
23 discussed above, it is undisputed that Defendant’s policy is to (1) pay overtime to  
24 Employment Case Managers without respect to bonuses; (2) provide wage statements to  
25 Employment Case Managers that do not include the hourly rate or the inclusive dates of  
26 the pay period; and (3) require all Employment Case Managers to follow Defendant’s  
27 rounding and time-keeping practices. These claims are identical between the  
28 representative Plaintiffs and the putative class members.

1           Defendant does not argue that its overtime policy with respect to incorporating  
2 bonuses applied differently to Plaintiffs or any putative class members. Defendant does  
3 not dispute that the wage statements provided to Plaintiffs differed in any meaningful  
4 regard from the wage statements provided to putative class members. And Defendant does  
5 not dispute that its rounding practice was uniform for all putative class members.  
6 Therefore, Plaintiffs have established that their Bonus/Overtime Claim, Paystub Claim,  
7 and Off-the-Clock (rounding) Claim are co-extensive with the claims of the putative class.  
8 *See Hanon*, 976 F.2d 508 (“The test of typicality is whether other members have the same  
9 or similar injury, whether the action is based on conduct which is not unique to the named  
10 plaintiffs, and whether other class members have been injured by the same course of  
11 conduct.”) (internal quotation marks and citation omitted).

12

#### 13           **4. Adequate Representation**

14           **a. Adequacy of Plaintiffs**

15           Rule 23(a)(4) permits certification of a class action only if “the representative  
16 parties will fairly and adequately protect the interests of the class.” Fed. R. Civ. P.  
17 23(a)(4). “This factor requires: (1) that the proposed representative plaintiffs do not have  
18 conflicts of interest with the proposed class, and (2) that plaintiffs are represented by  
19 qualified and competent counsel.” *Dukes*, 603 F.3d at 614. Each of the named Plaintiffs  
20 submitted a declaration detailing their involvement in this litigation and their desire to be  
21 appointed as class representatives. (Docs. 73-3, 73-4, 73-5.)

22           Defendant argues that the representative Plaintiffs are inadequate for four reasons.  
23 First, Defendant argues that Plaintiffs have not been actively involved in this litigation and  
24 “[i]t is difficult to imagine less adequate class representatives.” (Opp’n at 12.) Second,  
25 Defendant argues that there is inherent conflict between Plaintiff Valdes’ participation and  
26 the putative class because Valdes supervised some members of the putative class. (*Id.*)  
27 Third, Defendant argues that Plaintiffs lack credibility. (*Id.* at 13) Fourth, Defendant  
28 argues that “[t]here is great animosity to this action within the putative class.” (*Id.* at 15.)

1       Defendant's first argument lacks merit because Defendant does not provide a  
2 rationale as to why the length of time that Plaintiffs have known their attorney or  
3 Plaintiffs' failure to attend depositions bears on the adequacy of Plaintiffs to serve as class  
4 representatives. Defendant does not provide any legal authority to support its proposition  
5 that these factors make Plaintiffs inadequate. Defendant's second argument is moot  
6 because it speaks only to Plaintiffs' Off-the-Clock (working off-the-clock) Claim that the  
7 Court previously determined failed to meet the requirements of commonality.

8       Defendant's third argument asserts that Plaintiffs have credibility problems without  
9 actually demonstrating that Plaintiffs would be inadequate representatives. Specifically,  
10 Defendant argues that Plaintiffs "submitted false discovery responses," Plaintiff Alonzo  
11 changed his testimony with respect to the Off-the-Clock (working off-the-clock) Claim,  
12 and Plaintiff Dabuet shredded relevant documents. (Opp'n at 14.) Plaintiffs' Reply  
13 charges Defendant with overstating these facts. Plaintiffs argue that they did not make  
14 false discovery responses but rather that Defendant mischaracterizes their deposition  
15 testimony. Plaintiffs note that there were inconsistencies with Alonzo's testimony but  
16 assert that these are inconsistencies that are inherent in deposition testimony and the result  
17 of confusion rather than a lack of credibility. And Plaintiffs point out that Dabuet  
18 shredded documents in March 2006, twenty months before this lawsuit began.  
19 Defendant's assertions do not establish that Plaintiffs' would be inadequate class  
20 representatives.

21       Defendant's fourth argument lacks merits as Defendant fails to support its claim  
22 that there is animosity by the class directed at the named Plaintiffs. Defendant allegedly  
23 supports this proposition with the declarations of forty putative class members. Contrary  
24 to Defendant's characterizations of the declarations, however, the forty putative class  
25 members do not indicate animosity or hostility toward Plaintiffs but rather indicate that the  
26 declarants had experiences different than the named Plaintiffs and that the declarants do  
27 not wish to participate in the class action. These declarations do not indicate animosity  
28

1 and Defendant has not offered any reason why putative class members would have  
2 animosity towards Plaintiffs.

3        Taken together, Defendant’s four arguments do not offer a basis for the Court to  
4 find that Plaintiffs are inadequate to represent the class. *See Washington*, 271 F.R.D. at  
5 637-38 (“[C]redibility problems do not automatically render a proposed class  
6 representative inadequate.” (quoting *Harris v. Vector Mktg. Corp.*, 753 F. Supp. 2d 996,  
7 1015 (N.D. Cal. 2010))).

8

9                    **b. Adequacy of Plaintiffs’ Counsel**

10        In determining the adequacy of Plaintiffs’ counsel, Ira Spiro, the Court must  
11 consider “(i) the work counsel has done in identifying or investigating potential claims in  
12 the action; (ii) counsel’s experience in handling class actions, other complex litigation, and  
13 the types of claims asserted in the action; (iii) counsel’s knowledge of the applicable law;  
14 and (iv) the resources that counsel will commit to representing the class.” Fed. R. Civ. P.  
15 23(g). Plaintiffs’ counsel states in his declaration that, “I have worked hundreds of hours  
16 investigating and litigating this case, and dozens more hours were worked by other  
17 attorneys in my firm, particularly Linh Hua and H. Scott Leviant.” (Spiro Decl. ¶ 14.)  
18 Counsel states that his firm has eight experienced class action lawyers, three of whom have  
19 more than twelve years of experience handling class actions. (*Id.* ¶ 15.) Counsel’s firm  
20 specializes in class actions, and seventy-five percent of the class actions that the firm  
21 handles are wage and hour class actions. (*Id.*) In the past ten years Plaintiffs’ counsel’s  
22 firm has handled more than 200 wage and hour cases. (*Id.*) Counsel indicates that he has  
23 been a panelist at continuing legal education seminars, given presentations, and written a  
24 Supreme Court amicus brief on topics related to class actions. (*Id.* ¶¶ 18-19.) Defendant  
25 does not object to the qualifications or adequacy of Plaintiffs’ counsel. Based on the  
26 declaration submitted by Plaintiffs’ counsel, and his work in this action thus far, the Court  
27 concludes that Plaintiffs’ counsel has met the adequacy requirements under Rule 23.

28

1        In summary, Plaintiffs have demonstrated that their Bonus/Overtime Claim,  
2 Paystub Claim, and Off-the-Clock (rounding) Claim satisfy the requirements of Rule  
3 23(a). Plaintiffs have failed to demonstrate that their Off-the-Clock (working off-the-  
4 clock) Claim satisfies the commonality requirement of Rule 23(a)(2). Therefore, the Court  
5 denies class certification with respect to Plaintiffs' Off-the-Clock (working off-the-clock)  
6 Claim. As to Plaintiffs remaining three claims, the Court considers whether Plaintiffs have  
7 satisfied the requirements of Rule 23(b).

8

9        **B. Rule 23(b)(3)**

10        In addition to establishing the elements of Rule 23(a), Plaintiffs must also satisfy  
11 one of the three elements of Rule 23(b). Here, Plaintiffs seek certification under Rule  
12 23(b)(3) because they allege that common questions predominate and a class action would  
13 be superior to individual adjudication of the claims. (Mot. at 7-25) Under Rule 23(b)(3), a  
14 class action may be maintained if: “[1] the court finds that the questions of law or fact  
15 common to class members *predominate* over any questions affecting only individual  
16 members, and [2] that a class action is *superior* to other available methods for fairly and  
17 efficiently adjudicating the controversy.” Fed. R. Civ. R. 23(b)(3) (emphasis added). A  
18 Rule 23(b)(3) analysis may require a district court to determine more facts as compared to  
19 Rule 23(a) to decide whether plaintiffs have met their burden. *Dukes*, 603 F.3d at 594.  
20 The Court may consider:

21                (a) the class members' interests in individually controlling the prosecution or  
22 defense of separate actions; (b) the extent and nature of any litigation  
23 concerning the controversy already begun by or against class members; (c) the  
24 desirability or undesirability of concentrating the litigation of the claims in the  
25 particular forum; and (d) the likely difficulties in managing a class action.

26 Fed. R. Civ. R. 23(b)(3).

27

28

1                   **1. Predominance**

2                   As to the predominance factor, the Supreme Court has explained that it “tests  
3 whether proposed classes are sufficiently cohesive to warrant adjudication by  
4 representation.” *Amchem*, 521 U.S. at 623. This is a “far more demanding” standard than  
5 the commonality requirement of Rule 23(a)(2). *Dukes*, 603 F.3d at 593 (quoting *Amchem*,  
6 521 U.S. at 623-24). “Rule 23(a)(2) is about invoking common questions, *see Falcon*, 457  
7 U.S. at 158, whereas Rule 23(b)(3) requires a district court to formulate ‘some prediction  
8 as to how specific issues will play out in order to determine whether common or individual  
9 issues predominate in a given case.’” *Id.* (quoting *In re New Motor Vehicles Canadian  
10 Exp. Antitrust Litig.*, 522 F.3d 6, 20 (1st Cir. 2008)). “When common questions present a  
11 significant aspect of the case and they can be resolved for all members of the class in a  
12 single adjudication, there is clear justification for handling the dispute on a representative  
13 rather than on an individual basis.” *Hanlon*, 150 F.3d at 1022 (quoting 7A Charles Alan  
14 Wright, Arthur R. Miller & Mary Kay Kane, *Federal Practice & Procedure* § 1778 (2d  
15 ed.1986)).

16                  In analyzing the “relationship between the common and individual issues,” *Hanlon*,  
17 150 F.3d at 1022, and trying to “predict” how they will play out, *Dukes*, 603 F.3d at 593,  
18 the Court agrees that slight variances may exist as to how class members rounded their  
19 time and how bonuses were awarded to class members. But, this issue ultimately goes to  
20 damages, not to whether Defendant’s policy was unlawful. Courts have found that  
21 “individual questions about the number of hours worked, wages, earned, and compensation  
22 paid . . . will not defeat certification.” *Gomez v. Rossi Concrete, Inc.*, 270 F.R.D. 579, 595  
23 (S.D. Cal. 2010); *see Blackie v. Barrack*, 524 F.2d 891, 905 (9th Cir. 1975) (“The amount  
24 of damages is invariably an individual question and does not defeat class action  
25 treatment.”). More importantly, the common issues that predominate, and which will be  
26 the central focus of the claims and subject to common proof, are whether Defendant’s  
27 overtime calculation, wage statement, and rounding policies were ultimately unlawful.

28

1       The Court also notes that “[a]n internal policy [that] treats all employees alike . . .  
2 suggests that the employer believes some degree of homogeneity exists among the  
3 employees.” *In re Wells Fargo Home Mortg. Overtime Pay Litig.*, 571 F.3d 953, 957 (9th  
4 Cir. 2009). In *Wells Fargo*, the Ninth Circuit rejected the idea that an internal policy that  
5 applied uniformly to all employees created a presumption that class certification is proper.  
6 571 F.3d at 958 (discussing *Wang v. Chinese Daily News, Inc.*, 231 F.R.D. 602, 612-13  
7 (C.D. Cal. 2005)). The Ninth Circuit found that “[s]uch an approach . . . disregards the  
8 existence of other potential individual issues that may make class treatment difficult if not  
9 impossible.” *Id.* As a “prime example,” the Ninth Circuit pointed to the district court’s  
10 finding in *Wang* that there were “‘serious issues regarding individual variations’ that were  
11 not susceptible to common proof.” *Id.* The Ninth Circuit went on, however, to discuss  
12 that “[o]f course, uniform corporate policies will often bear heavily on questions of  
13 predominance and superiority. Indeed, courts have long found that comprehensive  
14 uniform policies detailing the job duties and responsibilities of employees carry great  
15 weight for certification purposes.” *Id.* The Ninth Circuit then distinguished the case at  
16 bar, contrasting “centralized policy” and “corporate policy” which are susceptible to  
17 common proof and are “highly relevant to the predominance analysis,” *id.*, with a  
18 generalized “exemption policy” that “does not eliminate the need to make a factual  
19 determination as to whether class members are actually performing similar duties.” *Id.* at  
20 959 (quoting *Campbell v. PricewaterhouseCoopers, LLP*, 253 F.R.D. 586, 603 (E.D. Cal.  
21 2008)).

22       Here, Plaintiffs allege that Defendant had uniform corporate policies with respect to  
23 bonus/overtime calculations, wage statements, and rounding that applied uniformly to all  
24 Employment Case Managers. Defendant’s evidence corroborates the allegations of  
25 Plaintiffs. Defendant’s Vice President of Human Services, Colleen Moskal, indicates in  
26 her declaration that although Defendant had separate written bonus policies for Los  
27 Angeles County and San Diego County, Defendant had a uniform corporate policy of  
28 offering discretionary bonuses that were not considered to be part of an employee’s regular

1 salary, (Moskal Decl. ¶¶ 9, 10), and that Defendant had a uniform corporate rounding  
2 policy with respect to hours worked by employees (*id.* ¶¶ 34-35). This was echoed by  
3 Defendant’s Payroll Director who testified that overtime rates paid to putative class  
4 members did not include bonuses. (Spiro Decl., McCormick Dep., Doc. 73-1, at 47:5-8.)  
5 Further, the declarations of forty Employment Case Managers from across Los Angeles  
6 County, Orange County, and San Diego County that were submitted by Defendant,  
7 indicate uniformity in the job responsibilities and policies across the offices in the three  
8 counties. (Compendium of Decls., Doc. 77-9.) “Such centralized rules, to the extent they  
9 reflect the realities of the workplace, suggest a uniformity among employees that is  
10 susceptible to common proof. *Wells Fargo*, 571 F.3d at 958-59. Although the Court  
11 cannot rely solely on the presence of that policy to find predominance, it does tend to  
12 “undercut[] later arguments that the employees are too diverse for uniform treatment.” *Id.*  
13 Thus, as to the Plaintiffs’ claims, the Court finds that the predominance element is met  
14 because the proposed class is sufficiently cohesive and common questions present a  
15 significant aspect of the case and can be resolved for all members of the class in a single  
16 adjudication. *See Hanlon*, 150 F.3d at 1022.

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## 18                   **2. Superiority**

19                   The Court also finds that a class action would be a superior method of adjudicating  
20 the Plaintiffs’ claims. “The superiority inquiry under Rule 23(b)(3) requires determination  
21 of whether the objectives of the particular class action procedure will be achieved in the  
22 particular case.” *Hanlon*, 150 F.3d at 1023. “This determination necessarily involves a  
23 comparative evaluation of alternative mechanisms of dispute resolution.” *Id.* Here, each  
24 member of the class pursuing a claim individually would burden the judiciary and run  
25 afoul of Rule 23’s focus on efficiency and judicial economy. *See Vinole v. Countrywide*  
26 *Home Loans, Inc.*, 571 F.3d 935, 946 (9th Cir. 2009) (“The overarching focus remains  
27 whether trial by class representation would further the goals of efficiency and judicial  
28 economy.”). Further, litigation costs would likely “dwarf potential recovery” if each class

1 member litigated individually. *Hanlon*, 150 F.3d at 1023. “[W]here the damages each  
2 plaintiff suffered are not that great, this factor weighs in favor of certifying a class action.”  
3 *Zinser v. Accufix Research Inst., Inc.*, 253 F.3d 1180, 1199 n.2 (9th Cir. 2001) (quoting  
4 *Haley v. Medtronic, Inc.*, 169 F.R.D. 643, 652 (C.D. Cal. 1996)).

5 Considering the non-exclusive factors under Rule 23(b)(3)(A)-(D), the Court finds  
6 that class members’ potential interests in individually controlling the prosecution of  
7 separate actions and the potential difficulties in managing the class action do not outweigh  
8 the desirability in concentrating this matter in one litigation. *See* Fed. R. Civ. P.  
9 23(b)(3)(A)-(D). This particular forum is desirable because the class members worked in  
10 California. *See* Fed. R. Civ. P. 23(b)(3)(C). Finally, the Court is not aware of any  
11 litigation concerning the controversy that has already begun by or against class members.  
12 *See* Fed. R. Civ. P. 23(b)(3)(C).

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1       **VI. Conclusion**

2           For the reasons set forth above, the Court GRANTS IN PART and DENIES IN  
3 PART Plaintiffs' Motion for Class Certification.

4           (1) The following class is CERTIFIED under Rule 23(b)(3) with respect to Plaintiffs'  
5           Bonus/Overtime Claim and Off-the-Clock (rounding) Claim, which Plaintiffs allege  
6           was in violation of California Labor Code §§ 201-203; Plaintiffs' Paystub Claim,  
7           which Plaintiffs allege was in violation of California Labor Code § 226; and  
8           Plaintiffs' UCL Claim:

9                   All persons employed in California by defendant Maximus,  
10                  Inc. as Employment Case Managers, and Lead Employment  
11                  Case Managers, Case Manager, or Lead Case Manager, or in  
12                  positions with substantially similar duties, during any [sic]  
13                  from November 26, 2003 until the time of final judgment in  
14                  this action. The class includes the following positions:  
15                  Manager/Facilitator, Specialist Case Management, Sanctions  
16                  Specialist, Counselor-Case Management, Counselor-  
17                  Enrollment/Eligibility, and Specialist-Work Force Analyst.

18           (2) Plaintiffs Blanco Alonzo, Jodi Valdes, and Michelle Daubet are  
19                  APPOINTED as class representatives.

20           (3) Plaintiffs' counsel of record, attorneys Ira Spiro and Linh Hua, of the  
21                  law firm Spiro Moss LLP, are APPOINTED as class counsel.<sup>6</sup>

22           (4) The Court directs the parties to meet-and-confer, and to submit an  
23                  agreed-on form of class notice that will advise class members of,  
24                  among other things, the damages sought and their rights to intervene,  
25                  opt out, submit comments, and contact class counsel. The parties

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27           <sup>6</sup> Plaintiff's Counsel asked the Court to also appoint H. Scott Leviant as class counsel. H.  
28           Scott Leviant, however, has not made an appearance in this case.

1 shall also jointly submit a plan for dissemination of the proposed  
2 notice. The parties will need to work together to generate a class list  
3 to be used in disseminating class notice. The proposed notice and  
4 plan of dissemination shall be filed with the Court on or before **July**  
5 **25, 2011.**

6 (5) The parties shall designate their expert witnesses, and make the  
7 required disclosures, by no later than **July 25, 2011**, and do likewise  
8 for any rebuttal expert witnesses by no later than **August 22, 2011**.  
9 All expert discovery shall be completed by **September 19, 2011**.

10 (6) Defendant's Motion for Partial Summary Judgment (Doc. 88) is  
11 VACATED without prejudice to its refiling. Accordingly, the  
12 hearing set for June 27, 2011, at 10:00 a.m., is removed from the  
13 calendar.

14 (7) Any dispositive motions shall be filed in accordance with the federal  
15 and local rules, and the Orders of this Court, and in no event shall  
16 they be heard later than **October 24, 2011**.

17  
18 DATED: June 17, 2011

19 **JOSEPHINE STATON TUCKER**  
20 JOSEPHINE STATON TUCKER  
21 UNITED STATES DISTRICT JUDGE  
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